BEFORE THE FORUM

FOR REDRESSAL OF CONSUMER GRIEVANCES

IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 27th day of February 2018 In C. G. No: 260/2017-18/Kadapa Circle

Present

Sri. A. Jagadeesh Chandra Rao

Sri. A. Sreenivasulu Reddy

Sri. D. Subba Rao

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Finance)

Member (Technical)

Independent Member

Between

Sri. B. Keerthan Reddy 8/666, Giddangi Street, Proddatur, Kadapa-Dist Complainant

AND

1. Assistant Accounts Officer/ERO/Proddatur

2. Assistant Engineer/O/Proddatur

3. Assistant Divisional Engineer/O/Proddatur

4. Divisional Engineer/O/Proddatur

Respondents

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ORDER

- Sri. V. Keerthan Reddy has presented a complaint on behalf of his grandfather B. Malla Reddy resident of D. No. 8/666 Giddangi Street, Proddatur during the Vidhyut Adalat held at Proddatur on 14.12.2017. The Complainant has informed that huge bill has been issued against the domestic Service No. 2223101008166 and requested to resolve the same.
- 2. The Respondents No.1, 2, and 3 have filed their written submissions which are identical in nature. The Respondents submitted that an amount of Rs.1,617/- was withdrawn during 12/2017, based on the recommendations of Respondent No.2. Satisfying with the revision the complainant has paid the balance amount vide PR No.5914698892 Dt: 26.12.2017.
- 3. When the complainant was contacted over phone by the Secretary Forum at 05.00 P.M on 14.02.2018, the complainant has expressed his satisfaction in redressal of the grievance.

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C.G.No.260/2017-18 Kadapa Circle

4. Since the grievance of the complainant has been resolved by the Respondents to the satisfaction of the complainant, the complaint is disposed off in favour of the Complainant.

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, the 27th day of February 2018.

Sd/-

Sd/-

Sd/-

Sd/-

Member (Finance)

Member (Technical)

Independent Member

Chairperson

Forwarded By Orders

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Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter. Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills,

Lakdikapool, Hyderabad- 500 004.

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